

BULLETIN

Body Repair Division



Reference No: AMBRA/MTAA-03-20

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Dear BRD member

Please be advised that through AMBRA/MTAA, I am speaking with major insurers, individually, about improving the booked repairs available to our members.

Open for discussion with insurers is for them to waive or postpone policyholder's excess fee, if they have fallen suddenly into financial hardship (so many).

VACC's BRD is also aware that your customers are very reluctant to leave home and bring their derivable cars to you for repair. Hence, repair work is drying up, not only due to less vehicle movement but also customers putting off these approved repairs.

Insurers are also aware of these developments.

The discussion we are having with them, has also included the possible pickup and delivery service, repairers may need to provide, if excess, is removed/postponed, in order for our members to keep going.

The basis of these discussions is clearly on the public interest. We all want to get the public's cars fixed and returned to them, so they have their repaired (safe) vehicle for emergency purposes.

We are also pushing extremely hard to secure for our members, a wide range and comprehensive bills freeze (personal and business). This would be necessary if a Stage 3 shutdown is announced.

We are also screaming out that you will need a personal financial benefit payment. We are asking for a small business owner hibernation plan to form part of the national rescue package to business. On these protections for you, we refuse to take no for an answer.

We know that it is firmly on the table of the National Cabinet.

We will keep you posted more generally through the VACC COVID-19 Update and with specific BRD Updates when required.

In the meanwhile, take this [LINK](#) to find out what is available to you through the AMBRA COVID-19 portal we have set up for you. On a personal level, on behalf of our BRD Chair, Carly Ruggeri and myself, please keep positive in this most difficult time and STAY SAFE.

Kind regards

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